

MINNCOR Industries Warranties

Metal Products: Detention Furniture, Residential Metal Furnishings

RIGHTS AND WARRANTIES

This warranty is given to the initial purchaser and is valid for a period of no longer than 5 years. The warranty, which runs from the date of receipt, covers defects in materials and craftsmanship found during normal usage of the products during the warranty period. If a product is defective, and if written notice of the defect is given to MINNCOR within the applicable warranty period, MINNCOR, at its option, will either repair or replace the defective product with a comparable component or product, or provide a refund of the purchase price.

METAL PRODUCTS WARRANTY PERIOD

This warranty does not apply to damage caused by normal wear and tear, accidents, abuse, shipment, handling, storage, environmental conditions, or alterations to the product not expressly authorized by MINNCOR.

Any alterations or modifications made to our product by the purchaser, purchaser's employees or authorized agents will void any and all warranty rights.

In an effort to respond to your warranty claim, MINNCOR may request documentation related to the initial purchase. Examples of this documentation may include: a copy of the original purchase order, reference to the MINNCOR sales order number or invoice number, and an approximate date of purchase. Failure to provide this documentation at the time of warranty claim may delay the response time or result in denial of your warranty claim.

Detention Furniture

All components are warranted for a period five (5) years. Defects in manufacturing should be noted at the time of delivery and installation.

Residential Metal Furnishings

All components are warranted for a period of five (5) years. Defects in manufacturing should be noted at the time of delivery and installation.

Footlockers

All components are warranted for five (5) years. Defects in manufacturing should be noted at the time of delivery and installation.

